

Guide for Business Partners: Using Open Supply Hub (OS Hub) on the amfori Sustainability Platform

April 2026

Chapter 1: What is Open Supply Hub

To improve supply chain transparency and streamline data sharing, amfori has integrated with the Open Supply Hub (OS Hub), a global, open-data platform that maps supply chain facilities and assigns each unique 15-digit OS ID.

This standardised identifier ensures that each facility is accurately recognised across systems, reducing errors such as duplicates or misidentified entries.

1.1. What is Open Supply Hub?

The OS Hub is an independent, open-access platform that collects facility information from stakeholders worldwide. Each facility on the platform receives a unique OS ID, which enables:

- Consistent and accurate facility identification globally
- Easier data sharing and collaboration across organisations
- Access to compliance and chemical management tools, such as the ZDHC Gateway

1.2. Industries covered

The OS Hub supports many sectors, including:

- Apparel
- Automotive
- Beauty
- Consumer Goods
- Electronics
- Energy & Utilities
- Furniture
- Sporting Goods
- And many more

1.3. Why is the OS Hub important?

Using OS Hub provides several benefits:

- Reduces duplication and data entry errors
- Improves communication and alignment between brands, suppliers, and platforms
- Facilitates data sharing with environmental initiatives like ZDHC

1.4 OS Hub integration in the amfori Sustainability Platform

The amfori Sustainability Platform integrates OS Hub IDs directly. As a factory or business partner, you can:

- Create a new OS ID or link to an existing one
- Review and verify potential facility matches suggested by the platform
- View and manage your OS ID under **Admin** → **Site Details**

This ensures facility data remains **standardised and up to date** across amfori and external platforms.

Chapter 2: Creating or linking your OS ID



IMPORTANT

If one of business partner's sites is named by default "Site 1" or has another incorrect name, business partner should make sure to correct the name before creating an OS Hub ID. If OS Hub ID is created with the wrong site name, it will be stored with the wrong site name and the OS Hub ID risks to be deleted.

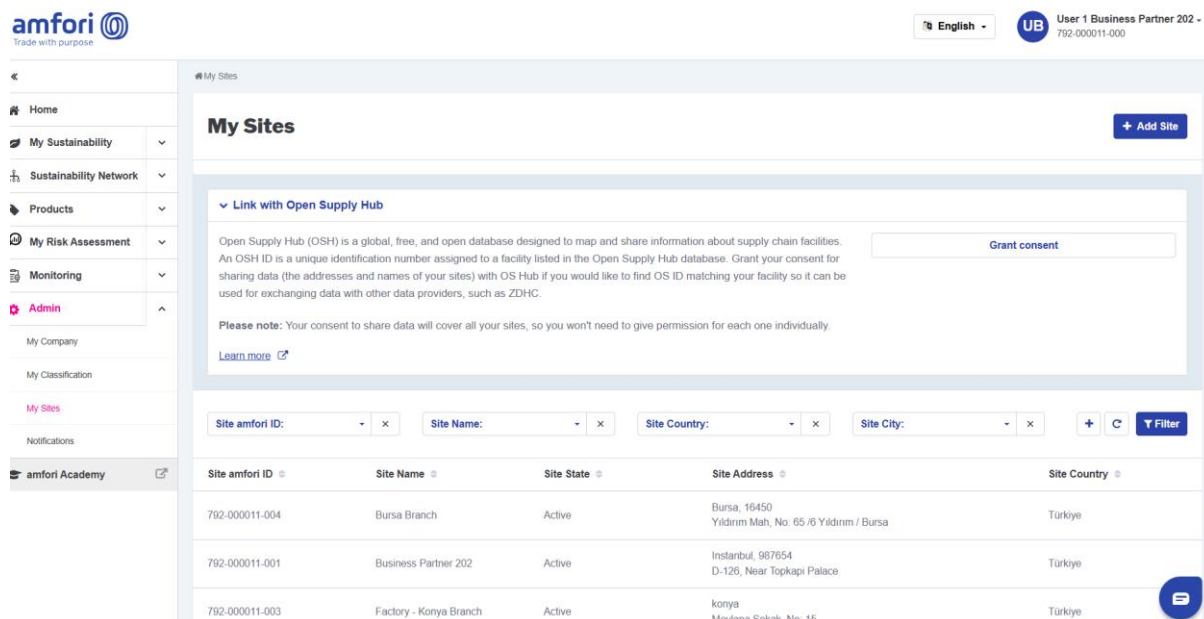
Step 1: Log In

- Access the **amfori Sustainability Platform** with your business partner account.

The screenshot displays the amfori Sustainability Platform interface. At the top left is the amfori logo with the tagline 'Trade with purpose'. At the top right, it identifies the user as a 'Green Producer' with ID '380-000008-000'. A left-hand navigation menu includes: Home, My Sustainability, Sustainability Network, My Products, My Risk Assessment, Monitoring, Admin, and Academy. The main content area features a 'Welcome Green' message and a 'Quick Links' sidebar with links to My Company, My Classification, My Sites, and Self Assessments. Below the welcome message, there is a section titled 'As a supplier/business partner you'll be able to:' followed by three bullet points: 1. Improve the business relationship with your customer by sharing and improving responsible business practices. 2. Increase your visibility within our amfori global network by showcasing your commitment to responsible business practices. 3. Increase your knowledge about responsible business conduct by taking training sessions offered through the amfori Academy at no extra cost. At the bottom of the page, there are links for 'Privacy Policy' and 'Terms & Conditions'.

Step 2: Navigate to Your Sites

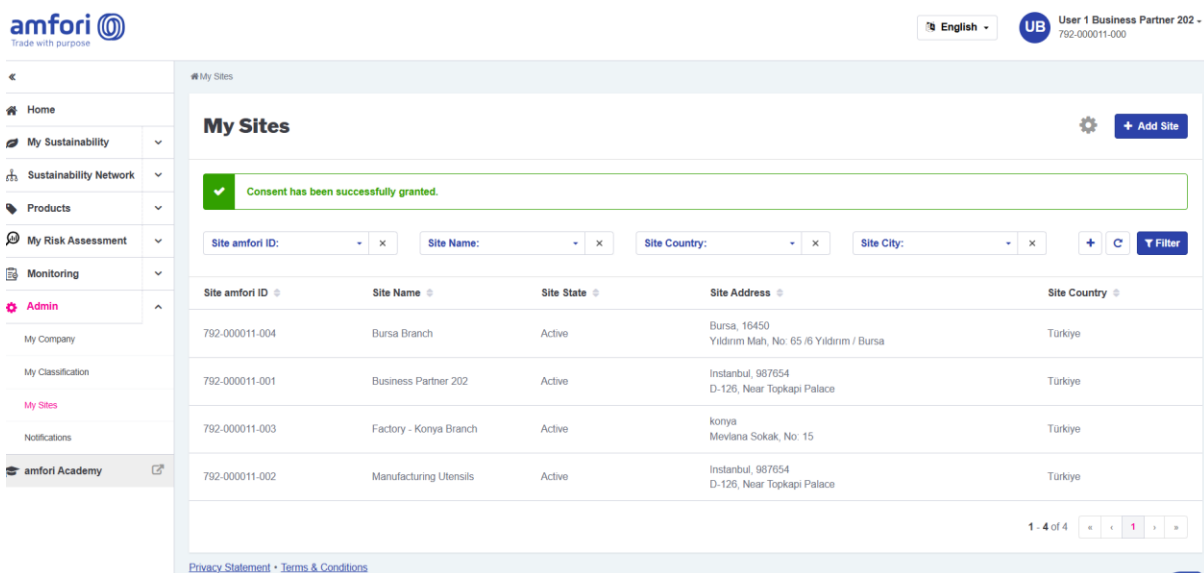
- Go to **Admin** → **My Sites**



The screenshot shows the 'My Sites' page in the amfori Admin interface. The left sidebar contains navigation options: Home, My Sustainability, Sustainability Network, Products, My Risk Assessment, Monitoring, Admin (highlighted), My Company, My Classification, My Sites, Notifications, and amfori Academy. The main content area is titled 'My Sites' and includes a '+ Add Site' button. A section titled 'Link with Open Supply Hub' contains a 'Grant consent' button and explanatory text about the Open Supply Hub (OSH) and its use for data exchange. Below this is a table of sites with columns for Site amfori ID, Site Name, Site State, Site Address, and Site Country. The table lists three sites: Bursa Branch, Business Partner 202, and Factory - Konya Branch.

Site amfori ID	Site Name	Site State	Site Address	Site Country
792-000011-004	Bursa Branch	Active	Bursa, 16450 Yildirim Mah, No. 65 /6 Yildirim / Bursa	Türkiye
792-000011-001	Business Partner 202	Active	Istanbul, 987654 D-126, Near Topkapı Palace	Türkiye
792-000011-003	Factory - Konya Branch	Active	konya Mevlana Sokak, No. 15	Türkiye

- Click on Grant consent for sharing data (the addresses and names of your sites) with OS Hub if you would like to find OS ID matching your facility so it can be used for exchanging data with other data providers, such as ZDHC.



The screenshot shows the 'My Sites' page after the consent has been granted. A green success message reads 'Consent has been successfully granted.' The table of sites is updated to include a fourth site: Manufacturing Utensils. The page also shows a pagination indicator '1 - 4 of 4' and a 'Privacy Statement' link.

Site amfori ID	Site Name	Site State	Site Address	Site Country
792-000011-004	Bursa Branch	Active	Bursa, 16450 Yildirim Mah, No. 65 /6 Yildirim / Bursa	Türkiye
792-000011-001	Business Partner 202	Active	Istanbul, 987654 D-126, Near Topkapı Palace	Türkiye
792-000011-003	Factory - Konya Branch	Active	konya Mevlana Sokak, No. 15	Türkiye
792-000011-002	Manufacturing Utensils	Active	Istanbul, 987654 D-126, Near Topkapı Palace	Türkiye

- Click on the site you want to manage

My Sites

[+ Add Site](#)

Site amfori ID: [x] Site Name: [x] Site Country: [x] Site City: [x] [Filter](#)

Site amfori ID	Site Name	Site State	Site Address	Site Country
380-000008-034	Apparel site for test	Active	Brussels, 1000 apparel street	Belgium
380-000008-023	Consumer electronics site2	Active	Brussels, 1000 Plastic Straat, 100	Belgium
380-000008-017	DEMO for Environmental Monitor...	Active	Lisboa Avenue de Tervuren 270	Portugal
380-000008-018	DEMO for producers	Active	Bruxelles, 1150 Avenue de Tervuren 270	Belgium
380-000008-024	Factory ricks	Active	Brussels, 8930 Avenue des stars 23	Belgium
380-000008-033	Fox Site	Active	Shanghai Ping Pog	China

Step 3: Create or Link Your OS ID

You have two options:

Option A: Create a New OS Hub Site

1. Click **Create new site on OS Hub**
2. A new site will be automatically created on OS Hub and linked to your amfori site ID

amfori

Green furniture

amfori ID: 380-000008-003

Name: Green furniture

Local Name: -

Street: Industrial Avenue, 150

Zip: 1000

City: Brussels

Country: Belgium

State/Province: Bruxelles Capitale, Région de

Number of Workers: 101-250

Water Stress Situation: This site is not located in a water stressed region

GICS Classification: Sector: Consumer Discretionary, Industry Group: Consumer Durables & Apparel, Industry: Household Durables, Sub Industry: Home Furnishings

OS Classification: amfori Process Classification: Carving

Link your site with OS ID

We could not find a matching site on Open Supply Hub (OS Hub). Use the Refresh button to initiate a new search. If it does not provide any feasible sites, you can create a new site on Open Supply Hub using the address details of your site.

[Create new site on OS Hub](#) [Refresh Results](#)

Option B: Link to an Existing OS Hub ID

1. The platform will suggest a potential match if your site already exists on OS Hub
2. Review the details carefully
3. Click **Confirm** to link your amfori site ID with the OS ID
4. If you want to see other possible matches, click **Refresh**

 **Important:** Always verify the details to ensure you link to the correct OS ID.

amfori ID

380-000008-018

Name
DEMO for producers

Local Name
producer

Street
Avenue de Tervuren 270

Zip 1150	City Bruxelles
Country Belgium	State/Province Bruxelles-Capitale, Région de

Link your site with OS ID

We have found one or more potential site matches on Open Supply Hub. Do you want to link one of these sites?

BE2023017GKNDWQ

DEMO for environmental programs - 001
Avenue de Tervuren 270, 1150 Bruxelles, Bruxelles-Capitale, Région de
Belgium

Confirm

Are the sites suggested not yours?

amfori ID

380-000008-023

Name
Consumer electronics site2

Local Name
-

Street
Plastic Straal, 100

Zip 1000	City Brussels
Country Belgium	State/Province Bruxelles-Capitale, Région de

Link your site with OS ID

We have found one or more potential site matches on Open Supply Hub. Do you want to link one of these sites?

BE2023179QGRGT

Consumer electronics site
Plastic Street, 100, 1000 Brussels, Bruxelles-Capitale, Région de
Belgium

Confirm

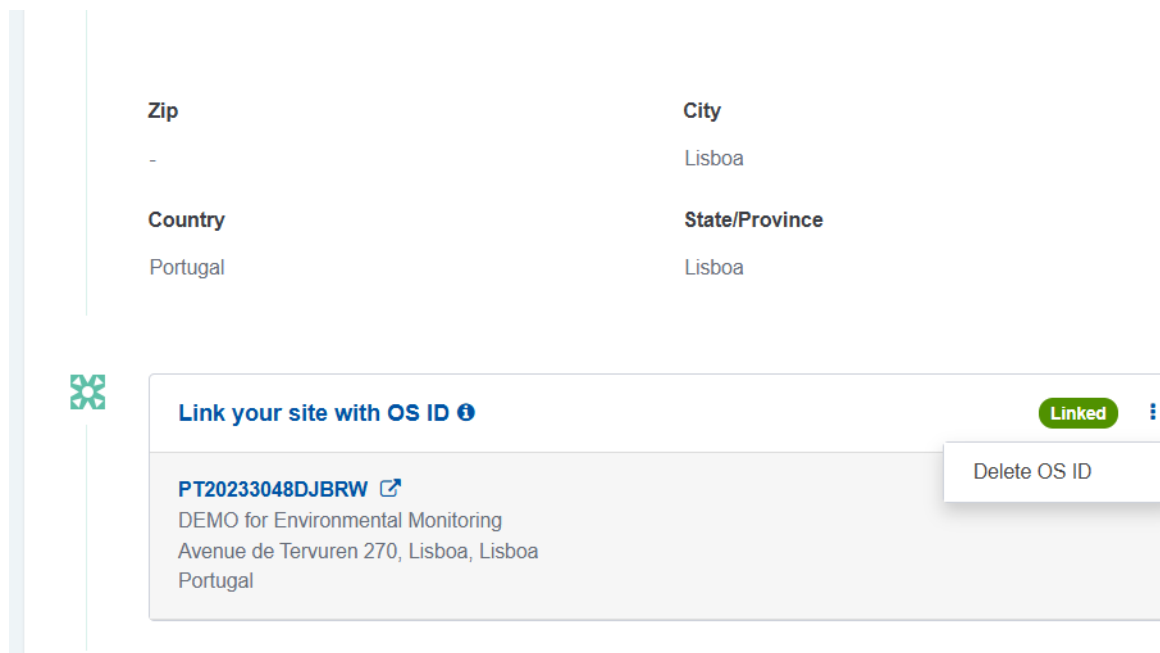
Are the sites suggested not yours?

Refresh Results

Step 4: Correcting a Wrong Link

If you accidentally link to the wrong OS ID:

1. Go to your profile
2. Unlink the incorrect OS Hub ID
3. Click **Refresh Results**
4. Select the same ID used on the **ZDHC Gateway** to maintain consistency



The screenshot shows a profile page with the following details:

Zip	-	City	Lisboa
Country	Portugal	State/Province	Lisboa

Below the details is a section titled "Link your site with OS ID" with an information icon. A green "Linked" button is visible. A dropdown menu is open, showing a "Delete OS ID" option. The linked OS ID is "PT20233048DJBRW" with a link icon. Below the ID, the address is listed: "DEMO for Environmental Monitoring, Avenue de Tervuren 270, Lisboa, Lisboa, Portugal".

Why Linking Your OS ID Matters

- Your OS ID on the amfori Sustainability Platform is used to receive data from the ZDHC Gateway
- In the future, it may support broader data sharing with other systems and partners
- ZDHC (Zero Discharge of Hazardous Chemicals) is a global initiative to eliminate harmful chemicals from the textile, apparel, and footwear supply chains
- Linking your facility ensures that your ZDHC performance data is automatically reflected in amfori BEPI, saving time, avoiding duplicate reporting, and providing members with a clear view of your chemical and environmental progress

amfori

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